

HOUSE RULES VILLA PLEZIER

- Shoes must be taken off at Villa Plezier
- Eating and drinking is not allowed here
- It is prohibited to climb onto gates, or on top of the cabinets and on the headboard of the bed
- Monday – Friday: children under the age of 6 may only play in Villa Plezier when under the supervision of a parent/guardian
- Villa Plezier is intended for children from the age of 3 years up to the age of 12
- Pets are not allowed in Villa Plezier
- Calling names, hitting, spitting, bullying or any other kind of negative behaviour will not be tolerated in Villa Plezier. Measures will be taken if any such behaviour occurs
- Parents/guardians will at all times remain responsible for their children and playing will be entirely at one's own risk

General terms and conditions in respect of access to and use of Villa Plezier

- The children must be at **least 3 years old (and may not be older than 12 years)** as the entire facility has been approved for children from 3 years and older
- **The children must be independent**, be able to communicate in an intelligible manner and must be able to use the toilet independently or wear a nappy (Villa ArenA staff will not help the children to go to the toilet)
- Villa ArenA reserves the right to unilaterally refuse a child/children access if Villa ArenA is of the opinion that the child/children does/do not meet the conditions or if it is in the interest of the child/children or in the interest of the other children in Villa Plezier.
- The parent(s)/guardian(s) who entrust(s) a child/children to Villa ArenA staff in Villa Plezier has/have to register this/these child/children. Only adults (18 years and older) may register a child.
- **The parent(s)/guardian(s) has/have to provide all relevant information necessary to safeguard the child's well-being and safety.** This information will be processed by Villa ArenA in the interest and for the safety of the child/children and for the aforementioned purpose. Villa ArenA will ensure the security of the information with all appropriate technical and organisational measures necessary to protect personal data against any accidental or illicit action. The parent(s)/guardian(s) has/have the right of access and rectification of the information by addressing a member of Villa ArenA staff who works in Villa Plezier. The information will not be transferred to third parties and will be removed within three months after registration of the child/children in Villa Plezier.
- **The parent(s)/guardian(s) must stay in Woonmall Villa ArenA during the stay (the registration) of the child/children in Villa Plezier.**
- The maximum number of children permitted in the Villa Plezier play facility can and must not be exceeded.
- Special needs children are welcome at Villa Plezier. It is essential, in the interest of the safety and well-being of the child, that all special needs are brought to our attention before the child enters the play facility. The parents/guardians expressly recognize and accept that Villa ArenA staff is not trained to look after children with special needs and that Villa ArenA cannot, therefore, be held liable.
- In the event of an emergency evacuation, the parent(s)/guardian(s) will accept that Villa ArenA staff will take all measures necessary for the evacuation of the children who are registered at Villa Plezier.
- The parent(s)/guardian(s) will at all times remain responsible and liable for their child/children. Villa ArenA cannot be held liable if a child falls victim to an accident, regardless of the cause of such accident (such as, but not limited to, a medical reason or the behaviour of another child in Villa Plezier). The parent(s)/guardian(s) will be held liable without restrictions for any damage or loss caused by the child/children in respect of Villa ArenA.
- Villa ArenA cannot be held liable for any loss of or damage to clothing or any other object that was brought into the buildings of Villa ArenA.

In the event of any breach of these general terms and conditions, Villa ArenA reserves the right to take any measures necessary to ensure the safety of the children and Villa ArenA staff.

I have read and agree to the general terms and conditions overleaf and the processing of the health data of my child/children for the purposes as defined in these general terms and conditions.

Signature parent/guardian

REGISTRATION FORM CHILD FOR VILLA PLEZIER

Name child:.....

Age:.....

Name parent/guardian:.....

Telephone number parent/guardian:.....